



Customer Experience Officers

We don't just deliver customer service, we deliver an experience....

The Gold Coast Football Club is calling on **Customer Experience Officers (CEO's)** to join its fun and energetic team on a casual basis.

As part of the Stadium team, **you'll make sure that everyone who passes through the gates of Metricon Stadium will have a memorable and unique experience that will have them coming back again and again!**

The SUNS Customer Experience Officers are a multi-talented bunch. In any one day you might work as a Gate Attendant, greeting excited fans and directing them to where the action is, or you might find yourself in the stands as an Usher, while another team member rubs shoulders with high fliers within the stadium's corporate spaces.

If you prefer behind the scenes work and aren't afraid of a bit of manual labour, you could find yourself backstage as Bump Crew setting up rooms, barriers and signage pre and post event to make sure our customers are comfortable and safe.

No matter what Customer Experience 'hat' you're wearing, you can be sure that you'll be:

- Greeting and connecting with customers with huge grins and loads of enthusiasm;
- Creating a fun, memorable and unique experience for our customers;
- Providing clear and concise information.

To kick your way into the SUNS team, you'll be friendly, have the ability to connect and form relationships, communicate and listen well, be innovative and a problem solver. In addition, you'll be confident, flexible and adaptable, and (of course) a team player!

Above all, you'll be bold, fresh, relentless and dependable - **just like the Gold Coast SUNS!**

With upcoming cricket games being held at Metricon Stadium, we ask that you be available for these shifts. If you are unable to attend shifts on Saturday 17th November, Saturday 22nd December, Tuesday 1st January and Saturday 5th January 2019 please do not apply.

To apply please click the [here](#) to complete the required application form. Your application form must be submitted by Sunday 23rd September 2018. If you have any questions or issues with the form please direct all enquiries to recruitment@goldcoastfc.com.au.